

Saint Thomas the Apostle Electronic Giving

FREQUENTLY ASKED QUESTIONS

Do I have to participate in this program?

No. We offer this plan for your convenience, for those who like to make payments electronically.

What time of the month will funds be withdrawn from my account?

Semi-monthly debit transactions will automatically occur on the 1st and the 15th of each month (or the closest banking day). All monthly transactions will be withdrawn on the 1st of the month.

How will I show my children the importance of giving to the church if I'm not putting an envelope in the collection basket every week?

Our offertory envelopes have a place to check, indicating that you give electronically.

Do I have to enroll now?

You can enroll any time, by contacting the Parish Office. Please allow 3-4 weeks for automatic transactions to begin.

May I use my credit card?

No. This program uses debit transactions from checking accounts.

How can I change the amount of my offering?

You can change your offering amount at any time by contacting the Parish Office (459-4662). Please allow at least one week for any changes to take effect.

If my account becomes overdrawn, can I stop a withdrawal?

To stop a withdrawal, just call the Parish Office (459-4662) and speak to the Bookkeeper as soon as possible.

I've got more questions...who should I contact?

If you have more questions, please contact Pauline Peterson, Parish Bookkeeper, at 459-4662, ext. 1204.